

# Smart IT solutions for your business



## To grow a business, you need the right support

*You know that technology can help your business grow, but you don't know what you need and you want to make sure you spend your budget wisely.*

*Your systems might be getting you by – but only just! There's Internet, e-mail, workstations, servers, the network, the accounting system, printing, faxing, viruses, databases, your branch offices, your website. The list goes on. It's hard to keep up!*

*You need to spend more time focused on running your business and less worrying about technology. The right advice and skills seem hard to find. Who's going to make it happen?*

*You need someone competent and accountable to take control!*

That's why **TSI** delivers a range of sensible IT services to keep your business running smoothly, connected and secure.

Make us accountable for all your IT, or choose from our specialised services. We'll ensure that you get the best solution for your needs at a fair price.

We believe in the right tools for the job and are not limited to any specific products or technologies.

As a team with a wide-ranging skill set, we offer you a one-stop solution no matter how big or small your challenge. We use technology effectively to improve service: on-line support from our premises enables us to solve your problems faster while our Internet-based job tracking system keeps you in the loop at all times.

While the majority of our clients have an engineering or scientific focus, we also service companies in diverse sectors including government, retail, hospitality, marketing, financial and transport and have been doing so successfully since **1992**.

*"We believe in building long-term relationships with customers who understand the business value of investing in IT. More than just a service provider, we become a trusted partner and advisor."*

*Michael Brunzlik – MD: TSI*



Outsourced IT support

## Network security



## Custom software development



## Strategic IT planning



Centralised computing solutions

e-Mail & Internet services

Network design & installation

### **Focus on your business – we'll empower you with the right technology**

Leave it to the experts! We can look after all of your IT needs! And at a fixed monthly fee, your risk is reduced and there's no long-term lock-in. A single point of contact eliminates finger-pointing when problems arise and ensures accountability.

On-line support from our premises means you get faster service and your systems keep running smoothly. Our web-based job tracking system lets you know exactly what we're doing for you. Meanwhile, behind the scenes we're constantly reviewing new technologies to see where they can work for you!

### **Vital for any business: secure, reliable Internet and e-mail**

**TSI's** e-Box is a fully managed and supported Internet and e-mail service. At a fixed monthly cost, there's no capital outlay – we own the equipment and will replace it if it fails.

e-Box also does duty as an Internet firewall, significantly reducing junk e-mail and viruses. It's a versatile platform for other communications services too, such as faxing and data back-up.

### **Access your information from anywhere**

Technology is available to let you work from home, on the road, from your branch office, anywhere! We'll engineer a cost-effective solution to meet your specific needs.

### **The invisible network**

An effective network should be transparent. You can't see it, but it works! A poorly designed network or unreliable equipment can cripple your IT systems and ruin productivity. We have the skills and expertise to make sure your network doesn't let you down.

### **No idle threat!**

If you've been hit by a computer virus, you'll know what we mean. Being connected to the world means being exposed to a variety of threats – some malicious, some for commercial gain. Either way, you need protection! We'll assess your needs and put the necessary safety measures in place.

### **No ready-made solution for you?**

Let's look at building something! Today, there are a wide variety of readily available software components that make it possible to create powerful, customised business applications without starting from scratch. Take a look at our **LabInfo** system, for example. It started out as a commissioned project and is now being offered as an affordable and capable solution for managing laboratory information.

### **It all starts with a plan!**

Technology changes so quickly that it isn't easy making the right choices! At **TSI** we continually provide you with qualified, independent advice to make sure your IT budget goes further while aligning your technology requirements with your current and future business needs.

Get technology that works for you!



[www.tsi.co.za](http://www.tsi.co.za)

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